HOW TO CONNECT TO EDUROAM
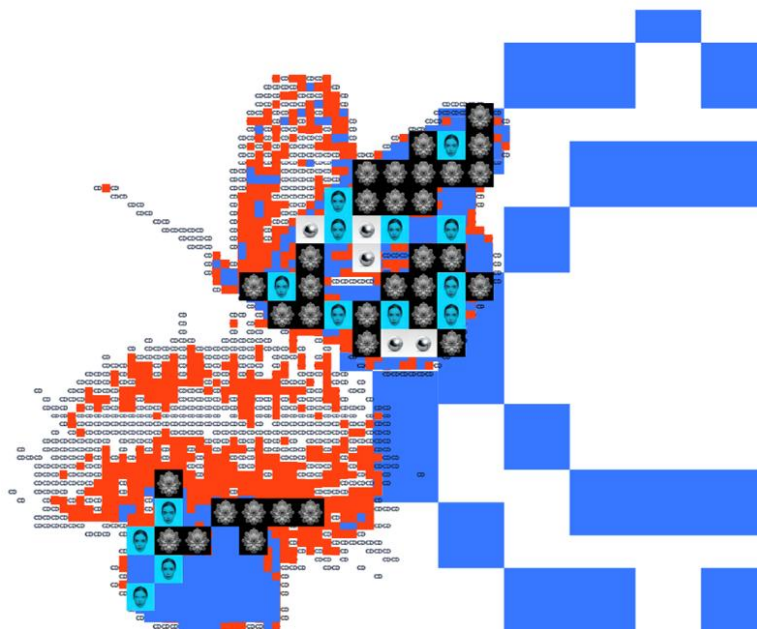
◎ **Author**: IT Services
◎ **OS:** macOS
◎ **Version**: 1.0
◎ **Last reviewed**: 16/01/2026

This document provides step-by-step instructions for configuring access to the **eduroam** wireless network on **macOS** operating systems.

By following these guidelines, users will be able to securely connect using their institutional credentials.
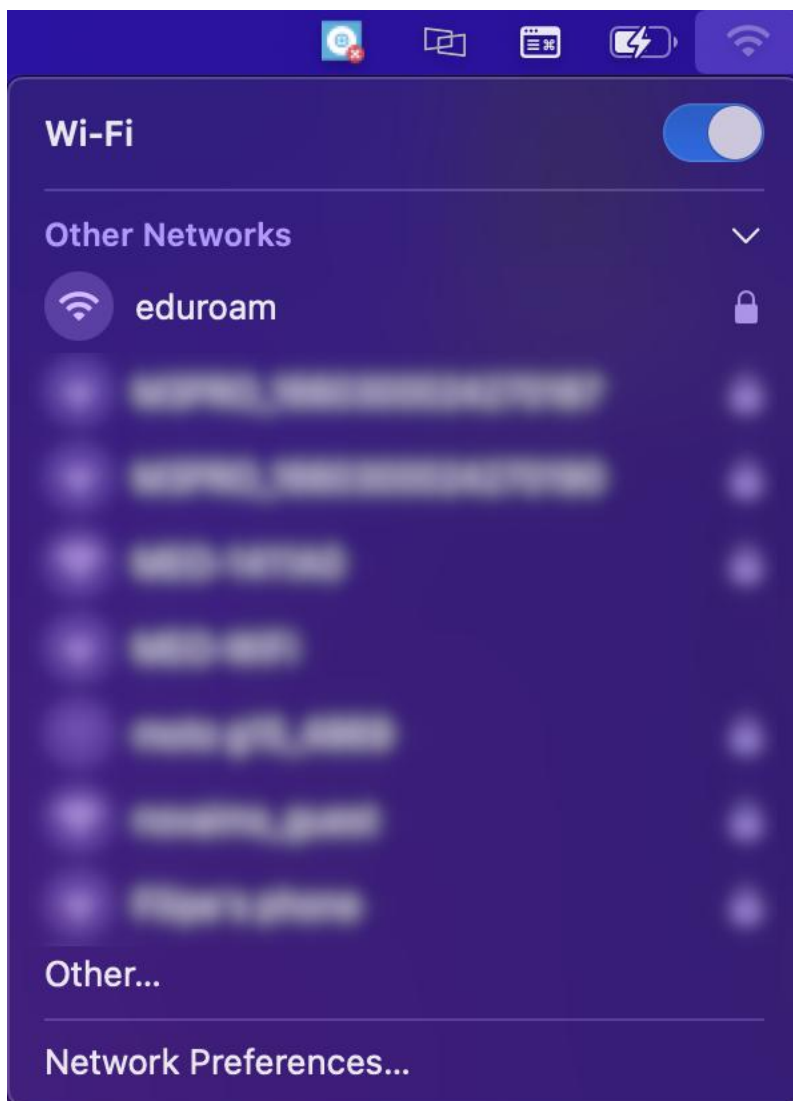
Contents

Connect to Eduroam

Select the icon on the taskbar in the up-right corner to access the internet. The icon will resemble the image shown below.
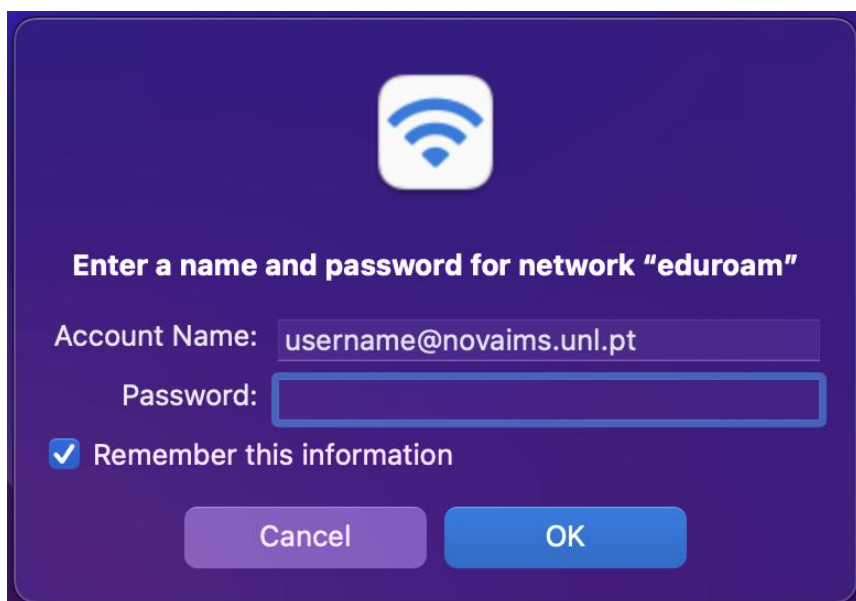

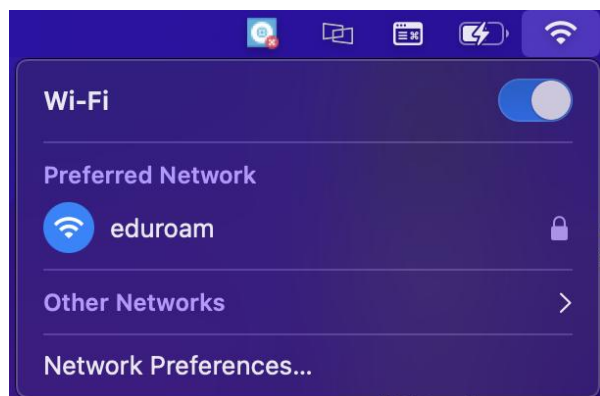From the list of available networks, select **eduroam**.

macOS will prompt you for your credentials while connecting to the **eduroam** network.

- **username**@novaims.unl.pt
- **password**

After completing these steps, you should see a screen similar to the image, indicating that the connection was successful.

If the connection has been established, the setup is complete and you may close the tutorial.

If you are unable to establish the connection, please proceed with the tutorial.
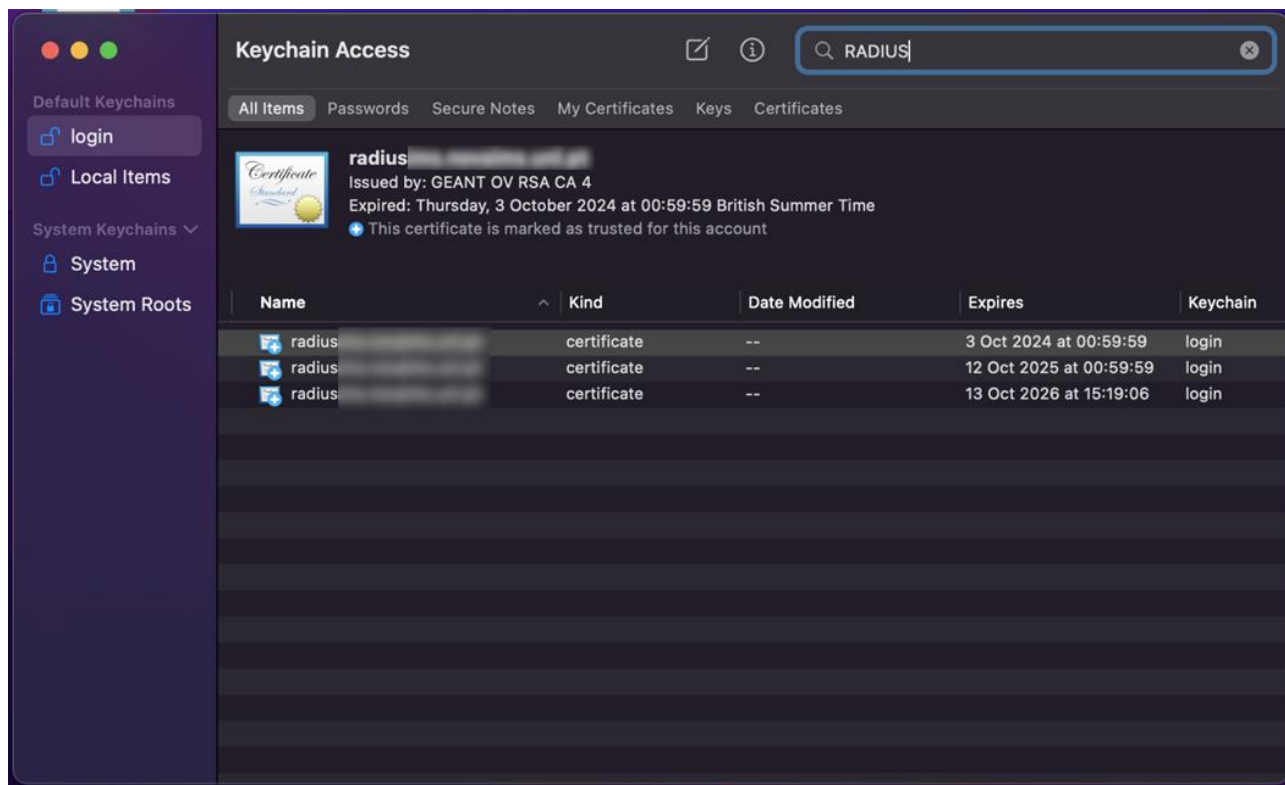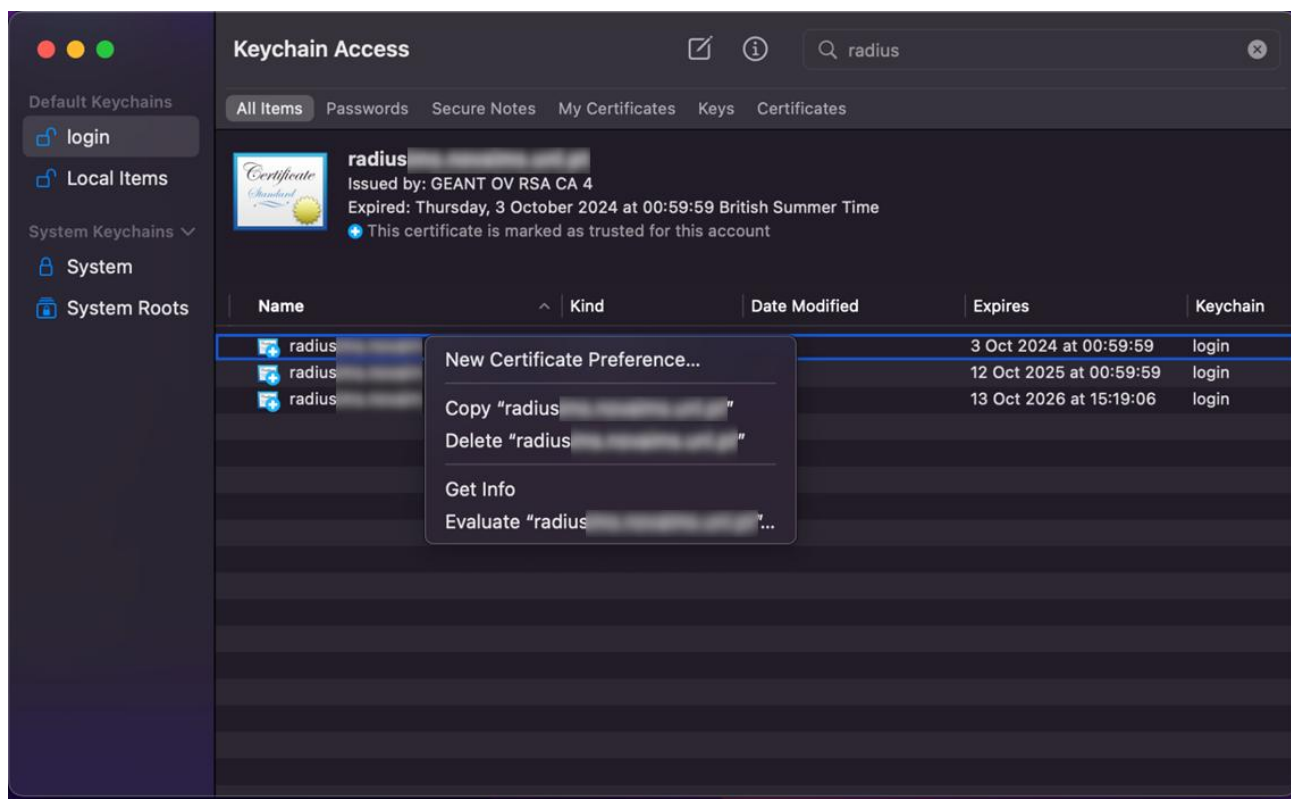
Remove old Certificates

Open **Search**

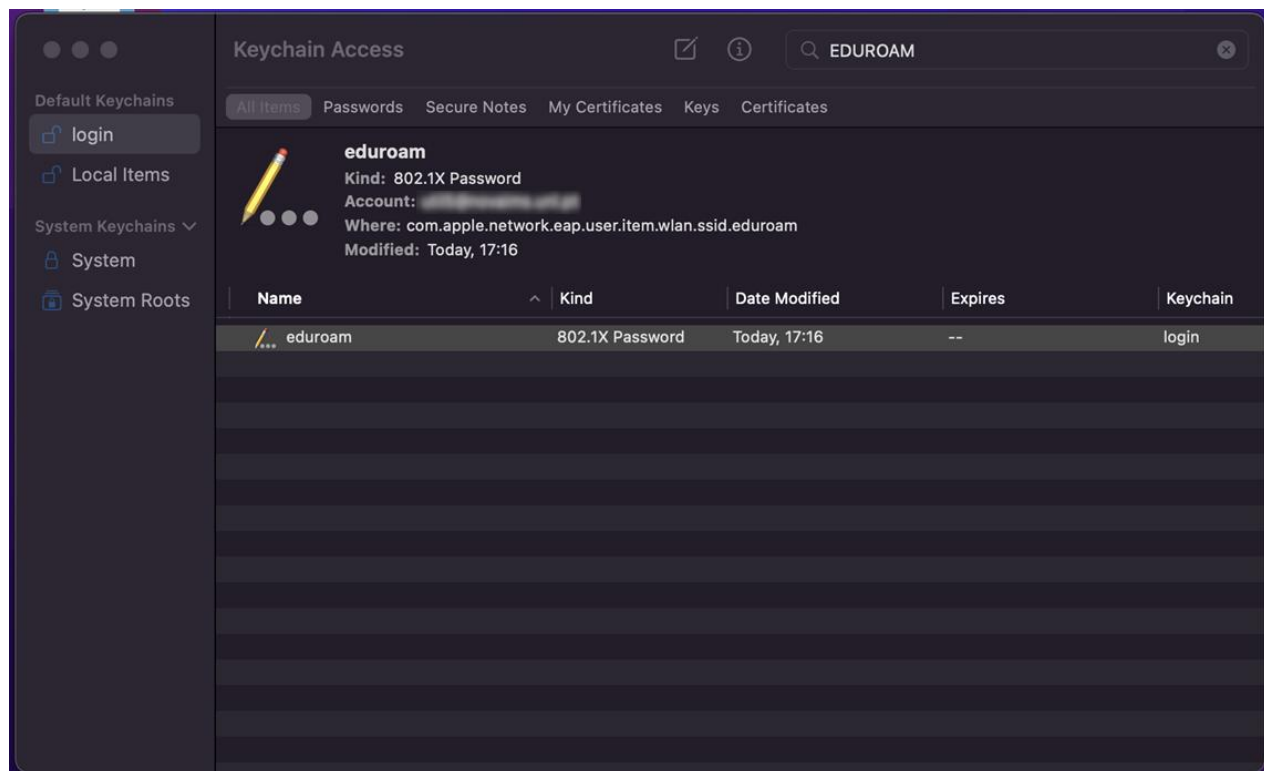and look for **Keychain Access / Passwords**, then open the application.

In **Keychain Access / Passwords**, use the search bar to search for **radius**.

Right-click on **radius** and select **Delete**.
Delete any other certificate related to **radius.**

Next, search for **eduroam** and delete any certificates related to **eduroam**, following the same process

Close **Keychain Access / Password** and try connecting to the **eduroam** network again.